



Every space deserves ideare.

## TERMS AND CONDITIONS

Prices remain firm for a period of 30 days from the date of this quotation. All prices quoted exclude Federal Government Goods & Service Tax at current rates. We anticipate delivery will be 4-12 working weeks depending on supplier (local or overseas) and from the date of receipt of official order and finalisation of all details.

The stated delivery is (also) conditional upon your order being received within (5) working days of our quotation (and the receipt of the specified fabric within ten days of our placement of order). In the event of your order being received later than five working days after quotation date, we will review our production program which may necessitate a revised delivery date submission. Delivery included to the stipulated area. Delivery dates stated are subject to the availability of materials from outside suppliers. Insitu Interiors Pty Ltd will not be liable for any claim arising from failure to deliver or for delay in delivery occasioned by unavailability of materials, strikes, accidents or any cause or events beyond the reasonable control of the company. Insitu Interiors Pty Ltd provides manufacturers warranty periods of 2-10 years on chairs/lounges and 2 years on lighting. The warranty excludes fair wear and tear, user abuse (including user modifications) and will be applicable to faulty materials or workmanship.

This warranty applies to:

- The original owner/purchaser of the product only.
- Structural and operational parts.
- Normal use of product in a general office / administration environment.

This warranty does not apply to:

- Electric working desk products, Warranty upon request.
- Damage caused by a carrier other than those used to deliver product by Insitu Interiors Pty Ltd.
- Third party fabrics, upholstery, foams, laminated board, or other third party material applied to products.
- Products not installed by trained Insitu Interiors Pty Ltd's installer.
- Dramatic temperature variations or exposure to unusual conditions.
- Changes in surface finishes, including colourfastness due to ageing or exposure to light.
- Claims for any other associated costs from the end user, including claims for reimbursement for any work carried out by an unauthorised third party. Natural variations occurring in wood and leather shall not be considered. Installation is included on the basis that the site is free of other trades and other than those involved in providing services to the furniture.

Site must be clear and free from obstruction and unrestricted lift facilities must be available at no charge.

The term installation refers to the following:-

- 1- The removal of components from wrapping and placement on floor

2 - The assembly of components and final placement of workstations which shall include: Frames, Desk tops, Screens, Brackets & Connectors, but shall not include soft wiring or hard wiring components which will have to be installed by registered electrical contractor at clients own cost.

3- Installation of lighting or supply of light bulbs for lighting is not included unless stated that bulb is included.

Our quotation allows for installation to be carried out by our installers working a 38 hour week between the hours of 7.00am – 3.30pm, Monday through Friday. Due to the manufacturing cycle for furniture the following settlement terms are requested: 70% security deposit with order; 30% of balance contract amount before delivery to site. International orders balance to be paid in full on acceptance of quotation.

Quote based on quoted quantity, changes to lesser numbers will be re quoted. Any Country of Origin inspection charges have not been included in this quotation and will be charged on arrival. Manufacturing will not proceed until deposit is paid and cleared. We reserve the right to make progress claims on large projects. Our general payment terms are COD before delivery of goods. Variations in leather, full grain leather and corrected leather, occur naturally. These variations or visible marks are from, among other things, insect bites, scars from healed wounds and folds of skin.

Examples of such variations can be supplied upon request. Variations in veneer configuration and colour occur naturally and these may be evident in the finished product. An example of such variation can be supplied upon request. The customer will not be entitled to a security sum unless specifically agreed by Insitu Interiors Pty Ltd and if so, it will be in the form of a bank guarantee. We request that your order include written acceptance of our quotation. On receipt of your order Insitu Interiors Pty Ltd will require details of both - a. Finishes and b. Power, Data and Telecommunication locations. We stress that without this information your order may not be processed, effecting lead time. Where, after the date of this quotation there is an alteration in the law relating to any tax, duty, excise, levy, charge of deduction, including but not limited to goods and service tax, as a result of which the cost of supplying goods or services under the contract is increased or is capable of being increased whether direct or indirectly, the consideration payable by the customer under this contract will be increased by the amount of the increase.

Please note that once an order has been placed with Insitu Interiors Pty Ltd any changes to the order may affect the cost and lead time and a restocking fee will apply. Risk in any goods supplied by Insitu Interiors Pty Ltd to a customer shall pass when goods are delivered to the customer or into custody on the customer's behalf, but ownership in such goods is retained by Insitu Interiors Pty Ltd until payment in full is made for the goods.